

Professional Services

Expert help tailored to your needs



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When your workloads are high and your deadlines are tight, turn to a partner you can count on.

The OneNeck® IT Solutions team of experts can provide real value on projects ranging from technology deployments to full ecosystem design, implementation and management. We will provide you with independent, unbiased evaluations and recommendations with an eye toward future-proofing to ensure the technology you implement today doesn't limit your organization tomorrow.

Invite Us to Join Your Team

As your business becomes more complex and the pace of change continues to increase, Information Technology and a unified collaboration experience are more critical than ever before. The right IT partner has the expertise, experience and financial strength to meet your needs now, and in the future. OneNeck offers the perfect balance of world-class expertise and local service to help you transform your IT infrastructure into a strategic asset that creates a competitive advantage for your company.

Experienced in Partnering

From network upgrades and expansions to complete system deployments, OneNeck can help you with the discovery, planning and implementation of IT infrastructures and solutions. With hundreds of IT projects under our belt in industries ranging from healthcare and finance to education, hospitality and manufacturing, our subject matter experts make sure you have access to the latest technology and knowledge across your entire environment.

From 40,000 Feet to Ground Level

OneNeck Professional Services range from a complete ecosystem design and implementation to the strategic deployment of new technology within an existing environment. Here are some of the services we offer:

- **Assessment, planning and design** — We work with you to evaluate options after which we provide a recommendation

for a path forward. We'll work together to create the architecture, technology plan, implementation strategy and ongoing support that leads to successful projects and efficient operations.

- **ReliaCloud® migrations** — ReliaCloud Infrastructure-as-a-Service from OneNeck provides you with systems that have high availability, scalability and comprehensive security.
- **Network implementation** — We design, install and support networks that are secure, scalable and upgradeable. Our certified experts will design and implement a WAN or LAN using wired and wireless technologies that are tailored specifically for your business.
- **Data center optimization** — If you're installing a new data center, updating an existing one, or looking for a data center provider, our experience in IT infrastructure deployments, along with IPv6 expertise and deep virtualization knowledge can help you optimize system usage, access and security while reducing HVAC, electrical and cabling costs.
- **Security** — Keeping data secure has become increasingly difficult with wireless networks and employees who bring their own devices. We're highly certified and well versed in today's leading security technologies, allowing us to employ the right strategies for your organization.



Our team provides independent recommendations on projects ranging from technology deployments to full ecosystem design and management, ensuring the technology you implement today doesn't limit your organization tomorrow.



- **Wireless** — We have a robust set of tools for planning, implementation and troubleshooting that will help you deploy wireless components securely on network infrastructure designed around your mobility needs and objectives.
- **Storage** — When it comes to the design and implementation of storage solutions, we often have more experience than our manufacturer partners. We pride ourselves in helping to simplify the storage process and make the migration from an old SAN to a new SAN easy and painless.
- **Video** — Whether you need expertise in telepresence, global video or internal video deployment, we can provide you with video integration across endpoints thanks to our experience with leading collaboration solution partners.
- **Staff augmentation** — The competitive job market for IT professionals makes it harder to hire and retain great employees. If you need talent, but don't want to invest in training, tap into our deep bench of pre-screened engineering professionals.
- **Virtual desktop infrastructure** — Implementing VDI allows network administrators to provide end users with "access anywhere" capabilities and a familiar desktop experience. This heightens data security throughout the organization.
- **Collaboration** — We can help you design and implement a comprehensive collaboration solution that includes voice, video, content sharing and messaging. This will help improve collaboration between departments and among your staff enabling them to become more effective and efficient.
- **Customer experience** — We have a wealth of experience in helping clients set up and manage contact centers for a wide variety of industries. Partnering with Cisco, we can help you develop a customer experience solution that will meet your needs and increase customer satisfaction.

- **Virtualization** — Many businesses assign applications to specific servers. When those applications are not being used, the server sits idle and resources are wasted. Virtualization solutions help your organization concentrate server resources where they are needed most.
- **Backup and recovery** — Natural disasters, hackers and careless or disgruntled employees can all wreak havoc on your data if it's not properly secured. Our certified engineering staff will help you architect the right solution to secure your data and protect your company.
- **Active directory**— Your active directory helps you manage users, update software and improve the overall control and user experience of your IT infrastructure.
- **Microsoft system center** — Your servers are the heart of your data operation. Microsoft system center will help you keep that heart healthy with a suite of products that ensure your networks are properly managed.
- **Microsoft Exchange** — Communication is critical in today's business environment. We can help you design and implement the most advanced email system to ensure your communications are always on.

Contact us today to see how our professional services can help benefit your organization.

About OneNeck® IT Solutions

OneNeck IT Solutions provides world-class, hybrid IT solutions for thousands of businesses around the globe. From cloud and hosting solutions to managed services, ERP application management, professional services, IT hardware and top-tier data centers in Arizona, Colorado, Iowa, Minnesota, Oregon and Wisconsin, OneNeck has the expertise to help customers navigate the cloud to get the right application on the right cloud at the right time.

OneNeck is a subsidiary of Telephone and Data Systems, Inc. [NYSE: TDS]. A Fortune 500® company, TDS provides wireless; wireline and cable broadband, TV and voice; and hosted and managed services to approximately six million customers nationwide.